

NOTIFICATION

Pursuant to Article 8, Paragraph 2 of the Consumer Protection Act (OG 79/07 and 125/07 – corr., 79/09 – corr.), we hereby notify our customers that they can submit a written complaint concerning the quality of our services to the following:

address:

or

e-mail:.....

or

fax. no.:.....

or

personally at our business offices.

You will receive an answer to your complaint in writing no later than within 15 days from the receipt of the complaint.

Customer:

First and last name:

.....

Answer delivery address: